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Introduction

WORLD JUSTICE PROJECT EUROVOICES (WJP EUROVOICES) measures people's perceptions of and experiences with the rule of law, justice, and governance in 110 subnational regions across all 27 EU Member States.

WJP EUROVOICES draws upon two original data sources:

EXPERT SCORECARD

Reflecting more than 8,000 responses from local and independent legal experts in the EU.

Scores range from 0 to 1, where 1 signifies the highest possible score and 0 signifies the lowest possible score.1

PEOPLE'S VOICES

Based on regionally representative surveys of over 64,000 respondents from the general population.

Data is presented at the question level, shown in percentages, and can be further disaggregated by income, gender, age, and degree of urbanization.

Noting the diversity of institutional designs across EU Member States, this project's survey questions focus on the individuals' experiences related to justice, governance, and the rule of law. These experiences and their ultimate outcomes result from their interactions with a complex network of institutions at local, national, and supranational level.

In this sense, the questionnaires minimized references to government institutions, focusing instead on the perceptions and experiences of people in the city, town, or village where they live. Regional information was produced following the framework of territorial divisions of the Nomenclature of Territorial Units for Statistics (NUTS) system.

WJP EUROVOICES builds upon the well-established and tested methodology of the WJP Rule of Law Index, but uses an expanded conceptual framework adapted to reflect the institutional architecture in the EU. In addition, it presents data from the public and legal experts separately (thus, the WJP Rule of Law Index and WJP EUROVOICES are not comparable).

WJP EUROVOICES features dozens of indicators organized into three thematic areas: "Democracy and Fundamental Rights", "Justice and Safety", and "Transparency and Corruption". This data, which can be analyzed both at the country² and local level, provides actionable insights to guide policymaking, strengthen institutions, and foster inclusive, and sustainable development across the EU.

WJP EUROVOICES reports with key findings, interactive dashboards, and full datasets, published in November 2024, are available at: https://eurovoices.worldjusticeproject.org/

¹ To ensure data reliability, expert scores for certain regions are excluded from the Expert Scorecard due to insufficient responses for robust calculations.

² For all indicators, country-level data, when presented, is calculated using weighted averages of region-level scores based on population size

Regions analyzed and completed surveys per EU country

| | щ | COMPLETED | Household surveys | | | |
|-------------|-----------------------------|-------------------|-------------------|--------------------------|----------------------|------------------------------|
| COUNTRY | # OF REGIONS ANALYZED | EXPERT SURVEYS | METHODOLOGY | POLLING PARTNER | COMPLETED SURVEYS | DATA COLLECTION PERIOD |
| Austria | 3 | 122 | Online | Bilendi & Respondi | 2,310 | 02/27-04/09/24 |
| Belgium | 3 | 109 | Online | Bilendi & Respondi | 1,521 | 03/01-04/12/24 |
| Bulgaria | 2 | 420 | Face-to-face | Alpha Research Ltd. | 1,500 | 01/19-02/24/24 |
| Croatia | 4 | 198 | Face-to-face | ACT | 2,000 | 02/15-03/28/24 |
| Cyprus | 1 | 99 | Face-to-face | Pulse Market Research | 1,010 | 11/10/23 - 03/20/24 |
| Czechia | 4* | 200 | Online | Ipsos | 2,024 | 02/26-04/10/24 |
| Denmark | 5 | 148 | Online | Bilendi & Respondi | 2,522 | 03/01-04/23/24 |
| Estonia | 1 | 56 | Online | Ipsos | 1,044 | 02/26-04/11/24 |
| Finland | 4* | 115 | Online | Ipsos | 2,218 | 02/26-04/14/24 |
| France | 13* | 489 | Online | Ipsos | 6,195 | 02/26-04/16/24 |
| Germany | 16 | 1,089 | Online | Bilendi & Respondi | 8,055 | 03/01-04/24/24 |
| Greece | 4 | 232 | Face-to-face | D3 Systems, Inc. | 2,009 | 01/08-04/04/24 |
| Hungary | 3 | 306 | Online | Talk Online | 1,750 | 02/07-02/29/24 |
| Ireland | 3 | 101 | Online | RED C Research | 1,288 | 02/01-04/30/24 |
| Italy | 5 | 1,368 | Online | Bilendi & Respondi | 3,844 | 03/01-04/01/24 |
| Latvia | 1 | 68 | Face-to-face | ACT | 1,003 | 03/01-03/31/24 |
| Lithuania | 2 | 90 | Face-to-face | ACT | 1,500 | 03/01-04/21/24 |
| Luxembourg | 1 | 38 | Online | ILRES | 605 | 02/02-02/23/24 |
| Malta | 1 | 42 | Face-to-face | Misco International | 500 | 01/02-03/13/24 |
| Netherlands | 4 | 148 | Online | Bilendi & Respondi | 3,050 | 03/01-04/17/24 |
| Poland | 7 | 434 | Face-to-face | ACT | 5,252 | 03/01-05/10/24 |
| Portugal | 3 | 277 | Face-to-face | Intercampus | 1,562 | 01/23-04/02/24 |
| Romania | 4 | 475 | Face-to-face | ACT | 3,018 | 03/09-05/12/24 |
| Slovakia | 4 | 264 | Online | Talk Online | 2,200 | 02/07-02/29/24 |
| Slovenia | 2 | 99 | Online | lpsos | 1,019 | 02/26-04/10/24 |
| Spain | 7 | 858 | Online | Ipsos | 3,536 | 02/26-04/17/24 |
| Sweden | 3 | 197 | Online | lpsos | 1,554 | 02/26-04/11/24 |
| Total | 110 | 8,042 | | | 64,089 | |

Finland



| Region | Code |
|-------------------------|--------|
| West Finland | FI19 |
| Helsinki-Uusimaa | FI1B |
| South Finland and Åland | FI1C20 |
| North and East Finland | FI1D |

Democracy & Fundamental Rights

CHECKS ON GOVERNMENT POWERS*

| | EU | Finland |
|----------------------------------|------|---------|
| Legislative oversight | 0.59 | 0.77 |
| Judicial independence | 0.67 | 0.84 |
| Independent oversight | 0.57 | 0.77 |
| Independent prosecution | 0.60 | 0.79 |
| Free, fair, and secure elections | 0.75 | 0.90 |
| Non-governmental checks | 0.70 | 0.88 |

^{*}Only at national level

CIVIC PARTICIPATION

| Civic p | participa | tion | | EU 0.70 | Finland 0.88 |
|------------|------------------|--------------------|------------------|----------------|---------------------|
| FI19 NA | FI1B 0.87 | FI1C20 0.81 | FI1D 0.97 | | |

GOVERNMENT RESPECT FOR CHECKS ON POWER*

| Government respect for | EU | Finland |
|--|------|---------|
| The constitution and political opponents | 0.71 | 0.92 |
| Judicial independence | 0.68 | 0.89 |
| Independent oversight | 0.63 | 0.87 |
| Independent prosecution | 0.62 | 0.83 |
| The electoral system | 0.76 | 0.95 |
| Civil liberties | 0.69 | 0.91 |

^{*}Only at national level

FUNDAMENTAL RIGHTS

| ition of the numan to FI1B 0.95 | torture reatment FI1C20 0.99 | FI1D 1.00 | EU 0.82 | Finland 0.97 |
|--|--|------------------|---------------------|-------------------|
| om of the ence, and FI1B 0.82 | ought, d religion FI1C20 0.81 | FI1D 0.89 | EU 0.80 | Finland 0.84 |
| om of op pression FI1B 0.89 | 1 | FI1D 0.98 | EU 0.70 | Finland 0.90 |

| | tion of sl ced labo | | EU 0.74 | Finland 0.75 | |
|--------------------|------------------------|--------------------|------------------|---------------------|-----------------|
| FI19 NA | FI1B 0.73 | FI1C20 0.71 | FI1D 0.79 | | |
| Freedor associa | | embly and | d | EU 0.75 | Finland 0.87 |
| FI19 NA | FI1B 0.86 | FI1C20 0.76 | FI1D 0.98 | | |
| | | | | | |
| Right to | propert | ty | | EU 0.66 | Finland 0.71 |
| FI19 NA | FI1B 0.75 | FI1C20 NA | FI1D 0.65 | | |

| Right to asylum | EU Finland 0.69 0.78 | Equality before the law | EU Finland 0.71 0.86 |
|---|--------------------------------------|---|--------------------------------------|
| FI19 FI1B FI1C20 FI1D NA 0.75 0.79 0.82 | | FI19 FI1B FI1C20 FI1D NA 0.85 0.87 0.86 | |
| Workers' rights | EU | Right to vote and to stand as a candidate at elections | EU Finland 0.79 0.91 |
| FI19 FI1B FI1C20 FI1D NA 0.83 0.89 0.77 | | FI19 FI1B FI1C20 FI1D NA 0.88 0.86 1.00 | |
| Right of access to documents | EU Finland | Right to petition | EU Finland |
| FI19 FI1B FI1C20 FI1D NA 0.86 0.82 0.76 | 0.67 0.81 | FI19 FI1B FI1C20 FI1D NA 0.92 0.90 1.00 | 0.80 0.94 |
| Right of movement and | EU Finland | Due process of law | EU Finland |
| of residence | 0.85 0.95 | Due process of law | 0.63 0.75 |
| FI19 FI1B FI1C20 FI1D NA 0.92 0.95 1.00 | | FI19 FI1B FI1C20 FI1D NA 0.73 0.76 0.76 | |

Freedom to vote without harassment or pressure

Percentage of respondents who agree that people can vote freely without feeling harassed or pressured.

| EU | Finland |
|-----|---------|
| 77% | 89% |
| | |

FI19 FI1B FI1C20 FI1D 90% 88% 90% 90%

Freedom of civil society organizations to criticize government policies

Percentage of respondents who agree that civil society organizations can freely express opinions against government policies and actions without fear of retaliation.

Finland 58% 74%

FI1C20 FI1D FI19 FI1B 74% 72% 77% 71%

Political parties' freedom to express opposition to government policies

FI1C20 FI1D

Percentage of respondents who agree that political parties can freely express opinions against government policies and actions without fear of retaliation.

Freedom of the media to criticize government policies

Percentage of respondents who agree that the media can

72%

and actions without fear of retaliation. **Finland**

70%

72%

FI1B

72%

freely express opinions against government officials, policies,

Finland EU 64% 76%

55%

FI19

72%

FI1C20 FI1D **FI19** FI1B 75% 77% 75% 76%

Freedom to express opinions against the government

Percentage of respondents who agree that people can freely express opinions against the government.

EU **Finland** 71% 83%

FI19 FI1B FI1C20 FI1D 83% 82% 83% 84%

Use of misinformation to shape public opinion

Percentage of respondents who agree that top government officials of the national government use misinformation to shape public opinion in their favor.

EU Finland 62% 47%

FI19 FI1B FI1C20 FI1D 50% 48% 45% 43%

Government collaboration with civil society

Percentage of respondents who agree that the government collaborates with civil society organizations in designing public policy.

EU **Finland** 44% 45%

FI19 FI1B FI1C20 FI1D 43% 46% 45% 46%

Experiences of discrimination

Percentage of respondents who reported experiencing discrimination or harassment during the past 12 months.

EU **Finland** 36% 41%

FI19 FI1B FI1C20 FI1D 42% 42% 38% 40%

> Source: World Justice Project EUROVOICES 2024. Note: Some indicators are only shown at the national level.

Justice & Safety

CIVIL JUSTICE

| Legal capability | EU 0.58 | Finland 0.69 | FI19 NA | FI1B 0.69 | FI1C20 0.69 | FI1D NA |
|--|----------------|---------------------|-------------------|------------------|--------------------|------------|
| Access to legal aid and representation in civil disputes | EU 0.64 | Finland 0.64 | FI19 NA | FI1B 0.67 | FI1C20 0.61 | FI1D NA |
| Accessible, appropriate, and timely dispute resolution | EU 0.49 | Finland 0.54 | FI19 NA | FI1B 0.55 | FI1C20 0.52 | FI1D NA |
| Impartial and independent dispute resolution | EU 0.70 | Finland 0.87 | FI19 NA | FI1B 0.86 | FI1C20 0.89 | FI1D NA |
| Effective and outcome- oriented dispute resolution | EU 0.57 | Finland 0.73 | FI19 NA | FI1B 0.76 | FI1C20 0.70 | FI1D NA |
| Alternative dispute resolution mechanisms | EU 0.58 | Finland 0.73 | FI19 NA | FI1B 0.73 | FI1C20 0.74 | FI1D NA |

CRIMINAL JUSTICE

Effective and impartial criminal investigation

EU **Finland** 0.60 0.75

FI19 FI1B FI1C20 FI1D NA 0.72 0.77 0.76

Effective and impartial prosecution and pre-trial proceedings

EU **Finland** 0.76 0.60

FI19 FI1B FI1C20 FI1D 0.78 0.74 0.78

Effective and impartial criminal adjudication

EU **Finland** 0.74 0.63

FI19 FI1B FI1C20 FI1D 0.73 0.75 0.76

Alternative criminal justice mechanisms

EU **Finland** 0.52 0.68

FI19 FI1B FI1C20 FI1D 0.65 0.67 0.72

Victims' rights

EU **Finland** 0.52 0.62

FI19 FI1B FI1C20 FI1D 0.60 0.64 0.63

Due process of law

EU **Finland** 0.63 0.75

FI1B FI1C20 FI1D **FI19** 0.73 0.76 0.76

Rights of persons deprived of liberty

Finland 0.66 0.81

FI1C20 FI1D FI19 FI1B 0.78 0.83 0.85

Awareness of legal rights

Percentage of respondents who agree that people in their country are aware of their rights when they face a legal problem.

EU **Finland** 36% 45%

FI19 FI1B FI1C20 FI1D 40% 45% 45% 49%

Access to affordable legal assistance and representation

Percentage of respondents who agree that people in their country have access to affordable legal assistance and representation when they face a legal problem.

Finland 40% 54%

FI19 FI1B FI1C20 FI1D 52% 53% 56% 57%

Affordability of state dispute resolution mechanisms

Percentage of respondents who agree that people in their country can easily meet the costs of turning to a state dispute resolution mechanism (courts, small claims courts, administrative agencies, etc.) when they face a legal problem.

Finland 24% 29%

FI19 FI1B FI1C20 FI1D 31% 29% 28% 28%

Equality and fair treatment in the civil justice system

Percentage of respondents who agree that all parties are treated equally and fairly within the civil justice system of their country.

EU **Finland** 37% 53%

FI1C20 FI1D **FI19** FI1B 50% 51% 55% 56%

Effectiveness of criminal prosecution

Percentage of respondents who agree that the criminal justice system is effective in bringing people who commit crimes to justice.

Finland 68% 47%

FI19 FI1B FI1C20 FI1D 69% 67% 71% 65%

Respect for the rights of victims

Percentage of respondents who agree that the criminal justice system respects the rights of victims.

EU **Finland** 59% 51%

FI1B FI1C20 FI1D **FI19** 58% 58% 60% 60%

Respect for suspects' basic rights

Percentage of respondents who agree that the basic rights of suspects are respected by the police.

| EU | Finland |
|-----|---------|
| 66% | 79% |

FI1B FI1C20 FI1D 82% 76% 81%

Presumption of innocence

Percentage of respondents who agree that the criminal justice system treats those accused of a crime as 'innocent until proven guilty'.

| EU | Finland |
|-----|---------|
| 54% | 70% |

FI1B FI1C20 FI1D **FI19** 71% 69% 67% 72%

Respect for the rights of persons deprived of liberty

Percentage of respondents who agree that the criminal justice system guarantees the safety and human rights of people deprived of their liberty.

| EU | Finland |
|-----|---------|
| 54% | 69% |

FI19 FI1B FI1C20 FI1D 73% 68% 69% 68%

Equal functioning of the justice system regardless of where people live

Percentage of respondents who agree the justice system functions the same regardless of where they live.

| EU | Finland |
|-----|---------|
| 48% | 64% |

FI19 FI1B FI1C20 FI1D 61% 63% 66% 66%

Perceptions of safety when walking in the neighborhood

Percentage of respondents who feel safe walking in their neighborhood at night.

| EU | Finland |
|-----|---------|
| 71% | 85% |

FI19 FI1B FI1C20 FI1D 87% 82% 84% 88%

Police and community safety

Percentage of respondents who agree that the police resolve safety problems in their communities and treat all people with kindness and respect.

| 40% | | iniana 0% | |
|------|-----|--------------|------|
| FI19 | | FI1C20 | FI1D |
| 56% | 59% | 61% | 63% |

Source: World Justice Project EUROVOICES 2024.

Transparency & Corruption

CONTROL OF CORRUPTION

| Absence of bribery | EU 0.74 | Finland 0.94 | FI19 NA | FI1B 0.94 | FI1C20 NA | FI1D NA |
|---|----------------|---------------------|------------------|------------------|--------------------|------------------|
| Absence of corrupt procurement practices Only at national level | EU 0.54 | Finland 0.89 | | | | |
| Absence of embezzlement | EU 0.60 | Finland 0.90 | FI19 0.92 | FI1B 0.90 | FI1C20 0.89 | FI1D 0.90 |
| Absence of favoritism | EU 0.53 | Finland 0.84 | FI19 0.81 | FI1B 0.86 | FI1C20 0.80 | FI1D 0.87 |
| Absence of corrupt electoral practices | EU 0.57 | Finland 0.90 | FI19 0.85 | FI1B 0.89 | FI1C20 0.97 | FI1D 0.88 |

TRANSPARENCY AND ACCESS TO INFORMATION

| Transparency and access | EU | Finland | FI19 | FI1B | FI1C20 | FI1D |
|-------------------------|------|---------|------|------|--------|------|
| to information | 0.67 | 0.81 | 0.78 | 0.86 | 0.82 | 0.76 |

ADMINISTRATIVE PROCEEDINGS, REGULATORY ENFORCEMENT, AND RIGHT TO PROPERTY

| Simple, predictable, and timely administrative proceedings | EU 0.61 | Finland 0.86 | FI19 NA | FI1B 0.86 | FI1C20 NA | FI1D NA |
|--|----------------|---------------------|------------|------------------|--------------|------------------|
| Right to property | EU 0.66 | Finland 0.71 | FI19 NA | FI1B 0.75 | FI1C20 NA | FI1D 0.65 |
| Regulatory enforcement | EU 0.66 | Finland 0.76 | FI19 NA | FI1B 0.75 | FI1C20 NA | FI1D 0.78 |

Perception of corruption in Parliament/Congress

Percentage of respondents who believe that most or all members of Parliament/Congress are involved in corrupt practices.

| EU 42% | | Finland 22% | |
|---------------|------|----------------|------|
| FI19 | FI1B | FI1C20 | FI1D |
| 22% | 21% | 22% | 23% |

Perception of corruption in the national government

Percentage of respondents who believe that most or all officials working in the national government are involved in corrupt practices.

| EU 33% | | Finland 16% | |
|---------------|------|----------------|------|
| FI19 | FI1B | FI1C20 | FI1D |
| 16% | 17% | 15% | 15% |

Perception of corruption in the local government

Percentage of respondents who believe that most or all officials working in the local government are involved in corrupt practices.

| EU 25% | | Finland 17% | |
|---------------|------|----------------|------|
| FI19 | FI1B | FI1C20 | FI1D |
| 17% | 16% | 18% | 19% |

Perception of corruption of judges and magistrates

Percentage of respondents who believe that most or all judges and magistrates are involved in corrupt practices.

| EU 239 | % | Finland 8% | |
|-------------------|----------------|---------------|---------|
| FI19 7% | FI1B 9% | FI1C2 8% | 8% FI1D |

Perception of corruption of criminal investigation prosecutors

Percentage of respondents who believe that most or all prosecutors in charge of criminal investigations are involved in corrupt practices.

| ı | | | 1 | |
|---|---------------|------|---------------|------|
| | EU | | Finland | |
| | EU 21% | | Finland 6% | |
| | FI19 | FI1B | FI1C20 | FI1D |
| | 5% | 5% | 6% | 7% |

Perception of corruption of public defense attorneys

Percentage of respondents who believe that most or all public defense attorneys are involved in corrupt practices.

| | | Finland 10% | |
|------|------|----------------|------|
| FI19 | FI1B | FI1C20 | FI1D |
| 9% | 10% | 11% | 11% |

Perception of corruption of police officers

Percentage of respondents who believe that most or all police officers are involved in corrupt practices.

| EU 17% | | Finland | |
|---------------|------|---------|------|
| 17% | | 6% | |
| FI19 | FI1B | FI1C20 | FI1D |

5%

6%

5%

Perception of corruption of land registry officers

Percentage of respondents who believe that most or all land registry officers are involved in corrupt practices.

| EU 18% | | Finland 9% | |
|----------------|-----------------|------------------|--|
| FI19 8% | FI1B 10% | FI1C20 8% | |

Perception of corruption of car registration or driver license agency officers

7%

Percentage of respondents who believe that most or all car registration or driver license agency officers are involved in corrupt practices.

| 16% | | Finland 5% | | |
|------|------|-------------------|------|--|
| FI19 | FI1B | FI1C20 | FI1D | |
| 4% | 6% | 5% | 4% | |

Perception of corruption in political parties

Percentage of respondents who believe that most or all political parties are involved in corrupt practices.

| FI19 FI1B FI1C20 FI1D 39% 39% 42% 46% | EU 53% | Finland 41% | |
|--|---------------|----------------|--|
| | | | |

Perception of corruption in EU's institutions and agencies

Percentage of respondents who believe that most or all officials working in the EU's institutions and agencies are involved in corrupt practices.

| EU 29% | | Finland 24% | |
|---------------|------|----------------|--|
| FI19 | FI1B | FI1C20 | |
| 23% | 24% | 24% | |

Perception that citizens can make a difference in the fight against corruption

Percentage of respondents who believe citizens can make a difference in the fight against corruption.

| EU 58% | | Finland 49% | |
|--------------------|-----------------|-------------------|-----------------|
| FI19 51% | FI1B 47% | FI1C20 49% | FI1D 51% |

Effectiveness of measures against corruption

Percentage of respondents who agree that the national government's measures to combat corruption are effective.

| EU 24% | | Finland 36% | | |
|--------------------|-----------------|----------------|-------------------|-----------------|
| FI19 39% | FI1B 37% | | FI1C20 35% | FI1D 33% |
| | | | | |

Access to information on people's rights

Percentage of respondents who agree that local authorities provide people with information about their rights.

| EU | | Finland | |
|--------------------|-------------|----------------|--|
| EU 51% | | Finland 65% | |
| | | | |
| FI19 63% | FI1B 64% | FI1C20 68% | |

Access to information in simple formats

Percentage of respondents who agree that local authorities provide information for people in a simple, easy-to-read way.

| EU 47% | | Finland 45% | |
|-----------------|-----------------|-------------------|-----------------|
| FI19 45% | FI1B 43% | FI1C20 46% | FI1D 46% |

Source: World Justice Project EUROVOICES 2024. Note: Some indicators are only shown at the national level.